



www.orchardit.co.uk 01580 892303, 07900 684913, 07824 338000

Who Are We?

Orchard IT are suppliers of SME business IT support solutions. With over 30 years experience working in the corporate IT sector we have the ability to carry out any task from simple pc diagnostics, to a full installation, support and project management services.

Our expertise can assist you to use Information Technology (IT) to advance, improve, expand or streamline your business.

Business Support

Desk-Top/ Server/Network Support

Orchard IT can tailor make a support package to suit your business requirements. We will carry out a **Free of Charge** site survey to fully understand your current Hardware, Infrastructure and IT Environment; thus enabling us to tailor make your support package. We can supply dedicated on site support personnel or agreed Remote/On-site and Fix SLA's

All our support engineers are MS, Cisco and IBM certified and have knowledge of all major hardware and Operating Systems.

MAC (Move Add Change)

Orchard IT can provide MAC's to meet your requirement; from the build and installation of one PC to major software upgrade's and hardware rollouts. We can manage all moves requiring IT input; from office reshuffles to full business relocations. We can design, plan and implement.

Structured Cabling

Orchard IT believes that quality is the key to providing our clients with the structured cabling system they require to support their business. We insist on using only highest quality products and ensuring these are installed to the latest national and international accepted standards. All our engineers are System and Industry trained enabling us to provide System Warrantees with each installation.

Project Management & Consulting Services

Orchard IT can offer project management, consultancy services and resource to meet your requirements. If it is one days consultancy or months of project management we can tailor make a package to suit.

Our project managers have a wealth of experience delivering technically and culturally diverse projects; from office fit outs/relocations in Istanbul to Data-Centre builds in London.

All our project managers are Prince11, ITIL or IBM trained and have a wealth of experience second to none.



Internet Service's

Search Optimisation

Search engine optimisation is key to getting your site ranked as high as possible on Google, Yahoo and all other search engine results lists. Orchard IT can optimise your site to advertise your business and get the visitors you need to progress.

Web Development

All the Websites Orchard IT produce are bespoke and do not use templates; this guarantee's that the site created for your business will be a one off, that fits your business needs. Orchard IT can also advise and provided Hosting Solutions, giving you the peace of mind that you business tool's will be up and running 24/7.

e-commerce

Orchard IT can build your e-commerce requirements into your Website to improve your business. All our online shop fronts come with a control panel that will enable you to manage the shop without any need for our intervention.

Software as a Service (SaaS)

Orchard IT can offer Deffinity the online Project Management & Service Delivery Solution. Deffinity combines consulting services with online software solutions to enable businesses to improve the effectiveness of their customer-facing processes and internal activities. Tools include:

- ❖ Project Management
- ❖ Service Desk (ITIL Conformant)
- ❖ Resource Scheduling & Timesheet Management
- ❖ Health & Safety Health Checks/ Audits
- ❖ Asset Tracking
- ❖ Change Control
- ❖ RFI/Tender Management
- ❖ Document Control

If you would like to speak to one of our team about the services we offer please call direct on 01580 892303, or visit our website at www.orchardit.co.uk.

One of the team will happy to arrange a site visit to discuss any requirements at no obligation.